

Servicing & Maintenance:

We understand that our customers depend upon the reliability of their front-line equipment to provide cost effective information for diagnosis and analysis. To this end, we ensure that all malfunctions are rectified with speed and efficiency. Planned preventative maintenance is carried out at specified intervals and precisely in line with manufacturers specifications.

We take pride in providing the highest quality service to our customers. Our engineering staff are versatile & experienced personnel who have been working together as a team since 2004. They have more than a hundred years experience in dealing with bio medical products & personnel for a wide range of applications. Each member has a specific area of expertise and they are well respected within their fields.

Delivery & Installation:

We offers a professional door to door delivery service for medical instruments which includes installation.

Outsourcing:

Whether you are looking for an independent service provider to maintain your products or considering the outsourcing of your own in-house technical service function, Altaqnia is ready to assist you.

We provide a complete range of planning aids and checklists, which will enable your company to review and plan a service programme by:

- Working through our equipment service-planning checklists.
- Calculating the true cost of your technical service operation.
- Analysing just what your customers require in terms of equipment support and quality of service.
- Reviewing a wide range of service options to find the best fit for your business / company.

Altaqnia has the expertise to provide professional advice and consultation throughout the process so that you are able to make the best decision for your business based upon all the relevant information.